

## Paper to West Berkshire Health Overview and Scrutiny Committee

<b>Date of Meeting:</b> 10 December 2024	<b>Agenda item:</b>
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<b>Title of Paper:</b> Primary Care Update
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<b>Paper is for:</b> (Please ✓)	<b>Discussion</b>	✓)	<b>Decision</b>		<b>Information</b>	
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**Purpose and Executive Summary**

Paper provides the Health Overview and Scrutiny Committee with any update on primary care access, patient experience, integrated neighbourhood teams and workforce in West Berkshire.

There are 13 GP practice operating in West Berkshire that work together as 4 primary care networks.

Access data on GP practices shows a seasonal trend. Variances in access can be seen when comparing West Berkshire Practices with the Berkshire West, BOB and national positions. The percentage of face-to-face appointments being provided is lower, as well as the percentage of appointments that took place within two-weeks of booking, however on average a greater proportion of patients were satisfied with how long they waited for their appointment than the national average and 94% of patients say they would recommend friends and family to their GP practice. However, across BOB the importance of positive patient experienced is recognised and therefore the paper sets out a number of actions being taken to improve the patient experienced where possible.

The ICB is in the mapping phase for the development of Integrated Neighbourhood Teams (INT) with the aim of they being further progress in their development 2025/26.

The paper sets out details of the range and clinical and non-clinical staff working in West Berkshire GP practices. It is reassuringly of note that Berkshire West practices on average have less patients per GP that the national position which is supporting of good access and patient experience.

**Action required**

West Berkshire Health Overview and Scrutiny Committee is asked to note and comments on the paper.

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**Date of Paper:** 27 November 2024